

MADE FOR LIFE

JARDAN

SINCE 1987

Care and Maintenance

MADE IN MELBOURNE

JARDAN.COM.AU

Care and Maintenance

Our philosophy is simple, we only make furniture that lasts. Over their lifetime our products will need a little care and attention to ensure they can be enjoyed by generations to come. The following information will help you care for your Jordan products in the best possible way.

Timber Oil Finish

- Any artworks in "unframed stock" are available for framing. This process takes 4-6 weeks once order is processed.
- Where required a specialist artwork courier will deliver artworks to the client and will call the client directly to arrange the delivery time.
- Smaller, more manageable pieces will be sent carefully packaged with a local courier.
- No artworks are to be sold direct from the showroom floor, no matter what branch the piece is held at.
- The order must be created in EXO business as a Sales Order for processing.
- Email the homewares team if you secure an artwork sale to ensure the order is actioned.
- We have a strict 7 day hold policy in store.
- Please note: artwork is the only non cash + carry item that can be collected from a showroom.
- No artwork can be collected from Mt Waverley.
- Art bank is the only art on display that is unavailable for order.

Timber Lacquer Finish

Timber is a natural product that will respond to its environmental conditions. We recommend you avoid extreme variation in temperature and humidity as well as contact with liquids and heat. Regularly wipe timber to remove dust and dirt. Do not leave liquid to sit on timber surfaces as it will penetrate and may cause staining. Wipe up spills immediately with a damp cloth. The tone of the timber will alter over time with exposure to UV light, please protect timber from direct or reflected sunlight. Do not use cleaners or polishes as these may cause permanent damage or colour variation to your furniture. Take care when placing or moving unglazed ceramics and other items with an irregular base finish as they may scratch the surface. Slab or underfloor heating can be damaging to solid timber products. The heat causes the bottom side to dry out differently to the top which can cause bowing, warping or cracking. We advise that you do not keep solid timber pieces on underfloor heating.

Timber Outdoor

Timber is a natural product that will respond to its environmental conditions. We recommend you avoid extreme variation in temperature and humidity as well as contact with liquids and heat. Regularly wipe timber to remove dust and dirt. Do not leave liquid to sit on timber surfaces as it will penetrate and may cause staining. Wipe up spills immediately with a damp cloth. The tone of the timber will alter over time with exposure to UV light and timber leaching may occur. We recommend gently sanding the surface and applying a UV-stable exterior grade oil such as decking oil every six months.

Reclaimed Timber

Our reclaimed timber is sourced from around Australia, the species varies dependant on what is available so colour tone and markings will vary accordingly. It is not advisable to sit reclaimed timber directly on carpet or flooring that may stain as the timber may leach over time.

Rattan

To keep Rattan hydrated, looking its best and to prevent it from drying out spray or wipe down with a damp cloth every 6-12 months.

Glass

Regularly wipe glass and mirrored surfaces with a clean lint free cloth. Windex can be used to remove any difficult marks or stains.

Brass

Our brass products are finished with a clear coat of lacquer to prevent tarnishing. Gently wipe clean with a soft cloth on a regular basis to remove dust and dirt particles. Use Spray and Wipe or Windex to remove any difficult marks or stains.

Fabric

Vacuum fabrics on a weekly basis to remove dust, dirt and any loose feathers. Treat spills and stains as soon as possible by wiping with a damp cloth, do not treat with chemical cleaners or scrub as this can alter the fabrics appearance. We recommend contacting a specialist fabric cleaner to treat difficult stains. To prolong the life of your upholstery, we recommend annual cleaning by a specialist fabric cleaner. Direct sunlight may cause colour change and aging of your fabric, for best performance we recommend positioning your furniture out of direct UV light. Please refer to the Materials Library on our website for care information specific to your fabric.

Leather

Leather is a natural product characterised by the unique tone and individual markings that the animal has acquired during its life which may include creases and stretchmarks, scars and insect bites. Some softening and stretching of the leather is to be expected with use. Wipe leather with a clean, damp cloth on a weekly basis to remove dust and dirt particles that can work their way into the hide and abrade the surface. To treat difficult stains, we recommend contacting a specialist leather cleaner who can also assist with regular treatment of the leather to nourish and prolong the life of leather upholstery.

Cushions

Regularly shape and rotate loose cushions where applicable to maintain their shape and loft. Some movement may occur with loose covers as they are designed for a relaxed look and feel. It is natural that cushion fillings will settle and seat foams will soften over time. Scatter inserts can be invigorated by laying them out in the sun to air. While specialised fabrics have been selected to contain feathers in compartments, occasionally feather quills can pierce through the covers. They can be simply removed by pulling the feather.

Powdercoated Metal

Regularly wipe metal with a damp soft cloth to remove particles which can abrade the surface with wear. Avoid contact with liquid, heat and direct sunlight. Abrasive cleaning products are not recommended.

Powdercoated Metal Outdoor

Powder coat is a decorative finish for outdoor use. While it assists with metal protection, it is not a corrosion protection in its own right. The components of Jordan powder coated products are produced in either aluminium or mild steel. The products are then powder coated to make the surface resistant and suitable for use in exterior environments. Minor corrosion spots under table tops, seats and bases do not affect the structural integrity of the product and are not covered by warranty. Whilst every care is taken to provide the most suitable finish according to the use and the environment the product will be subjected to, Jordan can't guarantee this decorative finish against scratching, scuffing, chipping, fading or corrosion and as a result of direct use in harsh seafront locations. When choosing a colour for outdoor use please select a suitable UV stable choice, as the product is not warranted against natural fading.

Marble

Marble is a natural stone renowned for its unique aesthetic and character. With a honed finish and light protective coating applied, Jordan marble has a soft matt finish. Marble is naturally a porous material, making it susceptible to staining as it has an increased absorbency. It is essential that no liquids are left to sit on marble as they will penetrate the stone and cause staining. Wipe up spills immediately with a damp cloth. Clean regularly with warm soapy water, using a small amount of crème cleaner with a soft sponge or cloth for stubborn stains. Acidic liquids (orange juice, wine etc) should be avoided as they react with marble and can deteriorate the finish.

Terrazo

Terrazo made from natural stones renowned for its unique aesthetic and character. With a honed finish and light protective coating applied, Jordan terrazo has a soft matt finish. Terrazo is naturally a porous material, making it susceptible to staining as it has an increased absorbency. It is essential that no liquids are left to sit on marble as they will penetrate the stone and cause staining. Wipe up spills immediately with a damp cloth. Clean regularly with warm soapy water, using a small amount of crème cleaner with a soft sponge or cloth for stubborn stains. Acidic liquids (orange juice, wine etc) should be avoided as they react with marble and can deteriorate the finish.