

After Sales Service

# After Sales Service

Jardan offers servicing for all of our current furniture ranges at our Design + Manufacturing HQ in Melbourne. To enable us to provide the most accurate pricing, please complete and return the form below.

PLEASE ENTER DETAILS

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Order Number: \_\_\_\_\_

Order numbers are located on your invoice, order confirmation or the care tag underneath the seat cushion on sofas /armchairs. If you don't have the order number please specify the original purchase date, location and delivery address below:

Purchase Date: \_\_\_\_\_

Street Location: \_\_\_\_\_

Delivery Address: \_\_\_\_\_  
\_\_\_\_\_

Product Code: \_\_\_\_\_

Product Name: \_\_\_\_\_

If you don't know the product code, please specify dimensions below and supply photographs.

Product Condition: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

SERVICE REQUIRED

Repair

Details: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Re-upholstery

Details:

New Cushion Inserts Required

New Legs Required

Range Name: \_\_\_\_\_

Colour: \_\_\_\_\_

Re-upholstery

Details:

Oil

Lacquer

2pac

Colour: \_\_\_\_\_

Email completed form with any relevant photographs to [customercare@jardan.com.au](mailto:customercare@jardan.com.au)